

Privacy Policy

Dragonfly Kids Therapy

Effective Date: February 1, 2026

Introduction

Dragonfly Kids Therapy (“we,” “our,” or “us”) is committed to protecting the privacy and confidentiality of the children and families we serve. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or engage with our services.

Information We Collect

Personal Information: Name, child information, contact details, insurance information, and intake form data voluntarily provided by parents or guardians.

Protected Health Information (PHI): Health information necessary to provide occupational therapy, ABA consultation, or related services, handled in compliance with HIPAA.

Website Usage Information: IP address, browser type, device type, pages visited, and time spent on our website.

How We Use Your Information

We use collected information to provide services, communicate with families, schedule appointments, process billing and insurance claims, improve our services, and comply with legal requirements. We do not sell or rent personal information.

HIPAA Compliance

Dragonfly Kids Therapy complies with the Health Insurance Portability and Accountability Act (HIPAA). PHI is accessed only by authorized personnel and safeguarded using administrative, technical, and physical protections.

Information Sharing and Disclosure

Information may be shared with healthcare providers involved in care, insurance companies for billing, secure third-party service providers, or as required by law. All third parties are required to maintain confidentiality.

Data Security

We implement reasonable safeguards to protect personal and health information, including secure systems and limited access. No electronic transmission is guaranteed to be completely secure.

Cookies and Tracking Technologies

Our website may use cookies to enhance user experience and analyze traffic. Cookies can be disabled in browser settings.

Children's Privacy

We collect information only from parents or legal guardians. We do not knowingly collect information directly from children through our website.

Your Rights

You may request access to, correction of, or restrictions on your personal or health information. Requests must be submitted in writing.

Policy Updates

This Privacy Policy may be updated periodically. Changes will be posted on our website with a revised effective date.

Contact Us

Dragonfly Kids Therapy

Email: dragonflykidstherapy@gmail.com